


Policy Name:	VISION, MISSION, VALUES, BELIEFS		
Policy Number:	GOV-0	Formerly	BG-101, 102 and 103
 West Elgin Community Health Centre	Creation Date: May 2000	Reviewed Date: April 2025	Approved by: Board of Directors

VISION STATEMENT

Vibrant and Caring Communities, People and Workplace

MISSION STATEMENT

Partnering with our communities to achieve the best health and wellbeing for all.

VALUES

COMPASSION

Meeting people where they are at

EXCELLENCE

Achieving the best outcomes for all

COLLABORATION

Enhancing care through supportive relationships

ACCOUNTABILITY

Being responsible for our work and its impact

RESPECT

Listening with an open mind, responding with an open heart

EQUITY

Creating an environment that removes barriers to well-being and injustice

BELIEFS

- Health includes the physical, mental, emotional, spiritual and cultural wellbeing of individuals, families and communities.
- Quality of life in our communities is determined by individuals, their environment, the interactions among community members, and interactions among communities.
- Each individual has the potential to contribute, grow and take responsibility for their own life.
- Clients have the right to participate in, and make choices regarding, their own health and the Centre's services and programs.

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- The Centre is accountable to, and is an integral part of, the communities it serves.
- The Centre shall be governed by a Board of Directors of community members of the Alliance for Healthier Communities.
 - The Centre is also committed to supporting the Health Equity Charter to recognize and confront barriers to equitable health.
 - The Centre is also supportive of the values, principles, and attributes of the Model of Health and Wellbeing.
- The West Elgin Community Health Centre (the “Centre”) believes that a healthy community and individual and family well-being can be achieved in the following ways:

HEALTHY COMMUNITY

- By helping individuals feel good about themselves through a balanced spiritual, mental, emotional, physical and cultural well-being.
- By helping to strengthen a healthy community and families.
- By helping individuals live fulfilling lives irrespective of their health status.
- By promoting a community and family atmosphere of trust.

INDIVIDUAL AND FAMILY WELL BEING

- By ensuring individuals gain the skills and knowledge to take care of their own health.
- By ensuring that individuals and families can access a variety of quality primary health services.
- By involving individuals in healthy lifestyle activities which promote physical fitness and healthy living choices.
- By reducing the differences between the health status of our rural communities and their urban counterparts.
- By working towards equity in health status for rural Elgin County residents.
- By integrating and coordinating the Centre’s services with those offered by other community organizations.
- By advocating for improvements related to the social determinants of health.

CENTRE’S OBJECTIVES

- To help create caring and vibrant communities where people achieve and maintain the highest possible level of well-being.
- To work with our communities and our partners to provide accessible, high quality health care, health promotion and community support services.

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CENTRE'S GOALS

- To make best use of our financial and human resources by working towards our strategic directions as set out in our strategic plan.
- To encourage collaboration and coordination of effort in the provision of health services and programs within the community.
- To reach out to residents of Elgin who are isolated by virtue of culture, geographic distance, economic circumstances or health.
- To actively participate in and with the community to create the social and environmental conditions which promote health.
- To live our values including:
 - To treat all clients equitably, with dignity, compassion and respect.
 - To support and encourage healthy and functional families.
 - To assist and encourage clients to take responsibility for their own health.

BOARD OBJECTIVES

- To support the Executive Director and staff in achieving the objectives of the Centre.
- To provide an oversight of finances to ensure the financial health of the Centre.
- To provide good governance.
- To maintain a strong and healthy Board representing all sectors of our communities and with the diverse and necessary skill sets to fulfill our other objectives.

BOARD GOALS

- To regularly review the Strategic Plan to ensure decisions of the Board comply with the strategic directions of the Centre.
- To direct the process of updating the Centre's Strategic Plan every three to five years.
- To liaise with community partners and the general community to monitor concerns and desires and to raise the profile of the Board in the community.
- To recruit new Board directors to maintain the diversity and necessary skill set of the Board.
- To participate in the training opportunities provided to increase Board directors' understanding of the health sector and our role within it.